

CNH
INDUSTRIAL

FCA
FIAT CHRYSLER AUTOMOBILES



ICT Self Care – UserID Services

<https://ictselfcare.fiatgroup.com>

<https://ictselfcare.cnhindustrial.com>

ICT UserID Self Care Portal – Home Page

Quick guide

FCA FIAT CHRYSLER AUTOMOBILES CNH INDUSTRIAL

Cookie Policy - Information Notice For Third Parties

Change Password

For Network and e-Mail

ICT Self Care

LOGIN (ENTER YOUR ACCESS CREDENTIALS TO NETWORK)

User Name:
(The userID used to access ICT Services, UserID only, not domain)

Password:

Login

ITA: scegli la lingua
ENG: select you language
FRA: choisissez la langue

<https://ictselfcare.fiatgroup.com>

<https://ictselfcare.cnhindustrial.com>

Change Password

For Network and e-Mail


ICT Self Care

LOGIN (ENTER YOUR ACCESS CREDENTIALS TO NETWORK)

User Name:

(The userID used to access ICT Services, UserID only, not domain)

Password:



ITA: per accedere usare le proprie credenziali Active Directory
ENG: to login use your Active Directory credentials
FRA: pour accéder utiliser la userID de Active Directory

ICT UserID Self Care Portal – If your password is Expired or is necessary Change First Logon

ITA : automaticamente verrà richiesto il cambio Password
ENG : automatically prompted for the password change
FRA : automatiquement invité à indiquer le changement de mot de passe

ITA: rispettare le regole della password policy
ENG: comply the password policy rules
FRA: respecter les règles de la politique de mot de passe

Change Password for Network and e-Mail

RULE CHANGE PASSWORD

New Password:

Confirm Password:

Local i Quit HardCen...

ICT UserID Self Care Portal – Personalize your challenge response for Self Reset Password

ICT Self Care

Change Password

Network and e-Mail

Other Systems and Applications

Personal Data Management

Update your personal data

Challenge response update

Revalidation

Collaborators

AARM

Other

Utility Kit

Changelog

BitLocker

Welcome back ROBERT SMITH (IT09X)
choose the operation from the left menu.

ITA: inserire le proprie domande e risposte segrete necessarie per accedere alle funzioni di reset password
ENG: define your secret questions and answers necessary to use the reset password portal functionalities
FRA: définir les propres questions et réponses secrètes nécessaires pour accéder aux fonctionnes de reset password

ICT UserID Self Care Portal – Personalize your challenge response for Self Reset Password (for Network and Mail access)

Challenge response

Change Password

- Network and e-Mail
- Other Systems and Applications

Personal Data Management

- Update your personal data
- Challenge response update**

Revalidation

- Collaborators
- AARM

ITA : per verificare la risposta inserita
ENG : to test your answer
FRA : pour vérifier votre réponse

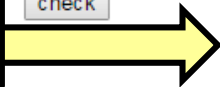
To change the questions and secret answers complete the fields below and press the button.

First question
First secret answer
Second question
Second secret answer

ITA : non utilizzare domande e risposte semplici e/o banali come quelle riportate nell'esempio !!!
ENG : don't use simple and trivial question & answer like the example !!!
FRA : ne pas utiliser demandes et réponses simples comme celle de l'exemple !!!

To check your secret answers complete the fields below and press

Domanda 1
Domanda 2



- BitLocker

ICT UserID Self Care Portal – Self Reset Password (for Network and Mail access), when the password is lost

[? Quick guide](#)   



[Cookie Policy](#) - [Information Notice For Third Parties](#)

Change Password

For Network and e-Mail

ICT Self Care

LOGIN (ENTER YOUR ACCESS CREDENTIALS TO NETWORK)

User Name:

(The userID used to access ICT Services, UserID only, not domain)

ITA: utilizzare questa funzione per eseguire il reset ed il change della password di Active Directory
ENG: use this function to reset or change your Active Directory Password
FRA: utiliser cette fonction pour faire le reset et le changement du mot de passe de Active Directory

Change Password

For Network and e-Mail

Forgotten Password

Insert your login and answer the questions

User Name:

IT09X

Confirm

ACTIVE DIRECTORY USERID

Change Password

For Network and e-Mail

Forgotten Password

First Alphabetical Letter?

Last Alphabetical Letter?

Confirm



INSERT YOUR SECRET ANSWERS

Change Password

For Network and e-Mail

Change Password for Network and e-Mail

RULE CHANGE PASSWORD

ITA: rispettare le regole della password policy
ENG: comply the password policy rules
FRA: respecter les règles de la politique de mot de passe

New Password:

Confirm Password:

Change Password

Data (not for Employee on SAPHR)

ICT Self Care

Change Password

Network and e-Mail

Other Systems and Applications

Personal Data Management

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Challenge response update

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Welcome back ROBERT SMITH (IT09X)
choose the operation from the left menu.



Data (not for Employee on SAPHR)

Change Password

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Self Care - Update your personal data

Building

Room number

Floor

Mail

robert.smith@fcagroup.com

You cannot edit the mail as it is an "Adam Master" field

Mobile

 -

Office Number:

Telephone

 -

Office Number:

Telephone

 -

Telephone Assistant:

 -

Fax:

 -

Company:

DIVERSE E HOLDINGS

Department:

ICT

Employee Type:

Consultant

F12345A

Manager

John

Doe

External Company

SUPPLIER INC

Search Company

Confirm

ICT UserID Self Care Portal – Change Password of other Application integrated (SAPHR ECC, Iveco SAP, ...)

ICT Self Care

Change Password

Network and e-Mail

Other Systems and Applications

Personal Data Management

Update your personal data

Challenge response update

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Welcome back ROBERT SMITH (IT09X)
Perform the operation from the left menu.

ITA: utilizzare questa funzione per eseguire il reset ed il change della password relative agli altri sistemi gestiti dal portale
ENG: use this function to reset or change the password for all other systems managed by the portal
FRA: utiliser cette fonction pour faire le reset et le changement du mot de passe de tous les systèmes gérés par le portail

ICT UserID Self Care Portal – Change Password of other Application integrated [choose application]

- Change Password**
 - Network and e-Mail
 - Other Systems and Applications**
- Personal Data Management**
 - Update your personal data
 - Challenge response update
- Revalidation**
 - Collaborators
 - AARM
- Other**
 - Utility Kit
 - Changelog
 - BitLocker

Change password other System and Application

Select Account: AD_FIATSPA (IT09X) ▼
New Password: SAP CTC CRM (IT09X)
Confirm Password: AD_FIATAUTO (IT09X)
Change Password: AD_FIATSPA (IT09X)

ITA: selezionare l'accoppiata sistema (UserID)
ENG: select here system(UserID)
FRA: sélectionner ici système(UserID)

ICT UserID Self Care Portal – Change Password of other Application integrated

Change password other System and Application

Change Password

Network and e-Mail

Other Systems and Applications

Personal Data Management

Update your personal data

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Select Account:

AD_FIATAUTO (IT09X)

PASSWORD CHANGE POLICIES

New Password:

.....

Confirm Password:

.....

Change Password